

Director of Information Technology

Georgia Public Broadcasting is hiring a Director of Information Technology. This key role plays a vital part in ensuring the seamless day-to-day operations of GPB. The Director of IT will spearhead strategic initiatives, manage a skilled team, and harness emerging technology to propel content creation, deliver exceptional TV, radio, and digital experiences across the state. A passion for public service, expertise in media-specific platforms, and robust leadership skills are essential.

The Director of Information Technology plays a critical role in ensuring the smooth operation and strategic development of our IT infrastructure, systems and platforms. They will be responsible for leading a talented team of IT professionals, overseeing all aspects of technology operations, and aligning IT initiatives with the organization's overall goals. This is a hands-on leadership position requiring a strong blend of technical expertise, strategic thinking, and effective communication skills.

This position reports to the Vice President of Technology. GPB is a statewide dual licensee comprised of 9 PBS television stations and 20 NPR radio stations that broadcast across the state of Georgia.

Job Responsibilities Include:

- Oversee and serve as Subject Matter Expert on all aspects of IT operations, including network infrastructure, cybersecurity, data management, and application support.
- Curate a customer-focused culture that prioritizes end-user satisfaction and accounts for the urgency of technical issues with mission-critical or on-air systems.
- Manage a team of IT professionals, providing leadership, mentoring, and fostering a culture of innovation, continuous improvement and customer service.
- Develop and implement a comprehensive IT strategy aligned with the organization's mission and vision.
- Stay current on emerging technologies and trends, identifying and implementing new solutions to enhance efficiency, productivity, and content creation capabilities.
- Partner with business units to understand their technology needs and develop solutions that support their strategic objectives.
- Ensure the highest standards of data security and compliance with all relevant regulations.
- Manage the IT budget effectively, optimizing resource allocation and ensuring cost-efficiency.
- Develop and implement disaster recovery and business continuity plans.
- Serve as a trusted advisor to the senior leadership team on all matters related to information technology.
- Perform other duties as assigned or required.

Candidate Qualifications:

- Bachelor's degree, in Computer Science, Information Technology, MIS or a related field of study is required, 10 plus
 years of experience in a leadership role within IT, preferably in the media and entertainment industry, or any
 equivalent combination of education, training, and experience which provides the requisite knowledge, skills, and
 abilities for this job.
- Expert knowledge of industry standard platforms, systems and workflows.
- Expert knowledge of cybersecurity risk analysis and mitigation solutions.
- Must be excited to learn about and to experiment with new technologies.
- Strong understanding of IT infrastructure, including network architecture, data management, cloud computing and virtualization technologies.
- Proven experience in managing IT teams and building collaborative, customer-focused relationships with stakeholders across the organization.
- Excellent communication and presentation skills, both written and verbal.
- Ability to think strategically and translate business needs into effective technology solutions.
- Strong analytical and problem-solving skills.
- Experience with media industry specific platforms, systems and workflows (e.g., broadcast automation, media asset management, content delivery networks).

- Will be expected to work occasional non-standard business hours to accommodate unique production schedules, maintain systems or work through emergency technical issues.
- Commitment to public service and the mission of Georgia Public Broadcasting.

We Offer: Paid holidays, vacation and sick leave, retirement plans; Pre-tax benefits for health, dental, vision, life, specified illness and accidental insurance; Health and childcare spending accounts; Disability insurance; and opportunities for training and professional development.

To Apply: Upload resume, cover letter, references and an applicant form on the GPB Job Center located at www.gpb.org/jobs. ONLY Applications submitted through the GPB Job Center with a complete application, resume AND cover letter WILL BE ACCEPTED.

Deadline to Apply: Open Until Filled

Georgia Public Broadcasting is an Equal Opportunity Employer.

DATE POSTED: 03-12-24 RECRUITMENT NUMBER: C-7-24