



## **Student Success Assistant Part Time Whitfield Murray Campus**

### **Job Summary:**

Georgia Northwestern Technical College is seeking qualified candidates to fill a part-time Student Success Assistant position at the Whitfield Murray campus and travel to other campuses may be required. The successful candidate will work up to 29 hours per week and provide student success coverage to evening students Monday through Thursday 12:30-6:00 p.m. and on Fridays 8:00am-4:00 p.m. This position will report to the Director of Student Success.

### **Duties/Responsibilities:**

- Provides secretarial and clerical duties in support of student success.
- Prepares letters, memoranda and handouts related to testing, acceptance and readmission of students.
- Provides career and technical guidance to prospective and current students.
- Provides information and assistance in the application and completion of the admissions and financial aid process.
- Enters data from forms into Banner.
- Assists with placement testing
- Answers telephone and greets visitors and/or students and determines the nature of their business and provides appropriate information.
- Assists with recruiting activities.
- Coordinates individual campus visits and assists with group tours as needed.
- Monitors use of and maintains supplies.
- Assists with registration and orientation.
- Assists with special events, projects and activities as requested.
- Other duties assigned.

### **Competencies:**

- Knowledge of the mission of postsecondary vocational/technical education
- Knowledge of relevant college, state and federal policies
- Knowledge of customer service standards
- Knowledge of modern office practices and procedures
- Skill in the operation of computers and job related software programs
- Knowledge of college programs of study
- Knowledge of financial aid requirements
- Skill in interpersonal relations and in dealing with the public
- Oral and written communication skills

**Minimum Qualifications:**

High School diploma or GED. The ideal candidate will possess excellent written and verbal communication skills and a customer service oriented attitude, be proficient in the use of technology in an office environment, and possess the ability to multi-task and work as a team member in a fast paced environment.

**Physical Demands:**

Work is typically performed in a classroom or office environment with intermittent sitting, standing, or walking in various settings. The employee occasionally lifts or moves objects to a light to medium weight. Full range of hand and finger motion may be utilized for data entry purposes.

If the job involves driving, physical requirements include the ability to operate a vehicle and sit for extended periods.

**Salary:** \$15.00//hr

**Benefits:**

If this is a part-time position, no benefits are available. If this is a full-time position, benefits include: 13 paid State holidays, annual and sick leave, a State of Georgia benefits package that includes Health, Dental, Vision, Life, etc. A choice of two retirement systems: Teachers Retirement System of Georgia or the Employee's Retirement System of Georgia based upon position and 401K options.

**Application Deadline:** Open until filled.

**Application Process:**

All application packets MUST be completed via the GNTC Online Job Center at [www.gntc.edu/about/employment/](http://www.gntc.edu/about/employment/). We do not accept resumes, transcripts, etc. in any other format except through the Online Job Center. As a part of the application process, interested candidates will also be required to upload documents such as a resume, work references, contact information, education credentials such as licenses, certifications, and transcripts, if applicable and those applicable will be verified prior to beginning employment. Pursuant to college policy, a thorough background investigation, including a criminal history records check, shall be conducted on all candidates prior to employment. Some positions may require a motor vehicle record search, credit history and drug screen. **No phone calls or emails please.**

**A Unit of the Technical College System of Georgia****Equal Opportunity Employer**

Equal Opportunity Employer A unit of the Technical College System of Georgia, as set forth in its student catalog, GNTC complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, creed or religion, national or ethnic origin, sex (including pregnancy, sexual orientation and gender identity), disability, age, political affiliation or belief, genetic information, veteran or military status, marital status or citizenship status (except in those special circumstances permitted or mandated by law). Title IX and Equity Coordinator: Elizabeth Barksdale, Floyd County Campus, Building I 103, 706-295-6592, ebarksdale@gntc.edu.

